

Rental conditions

Reservation

If you wish to rent our accommodations, please contact us by mail or telephone, after which we will send you a reservation form directly by e-mail, or via the reservation page on our website. After receiving the form, your reservation is final. During 10 days we reserve the desired villa, within which you can take care of the deposit. As soon as we have received it, we will convert the reservation into a final booking. If this period is not met, we are entitled to offer the accommodation to others.

Rental period

The usual arrival and departure day is Saturday. Outside the high season it is possible to choose Wednesday as the arrival or departure day. On the changeover day you are normally welcome from 16:00 to 18:00 to take up residence, deviating arrival time is possible in consultation. We ask you to leave the house no later than 10.00 am on the changeover day, so that we can clean the house again for the next guests.

Security

When booking, we will charge you a deposit of 300 euros. This will be settled with you as soon as possible after checking the rented house.

Deposit

The deposit is 30% of the rental price with a minimum of 150 euros. The rest must be credited to our account 8 weeks before the start of the rental period.

Arrival

We kindly ask you to let us know in time if you cannot arrive within the set arrival time. If you arrive outside office hours without consultation, we can charge a surcharge of 40 euros.

Cancellation

In case of cancellation more than 8 weeks before the start of the rental period, you owe 30% of the total amount with a minimum of 150 euros. Within 8 weeks before the start of the rental period you owe the entire amount to us. We therefore strongly advise you to take out cancellation insurance. If eight weeks before the arrival date the tenant has not fulfilled his payment obligation on time or not properly, the agreement has ended by operation of law. **The lessor has the right to terminate the agreement with immediate effect, without prejudice to the landlord's right to full payment of the agreed price.**

Use of linen/towel package

The use of our linen/towel package is mandatory. We are happy to arrange for you a linen / towel package consisting of pillowcase, mattress cover, duvet cover and 3 towels per person per rental period. In addition, 2 bath mats, 2 guest towels, 1 kitchen towel and 2 tea towels per rental period.

Maximum number of persons

On the booking form you specify the number of people and names with which you move into the house. It is in no way permitted to exceed this maximum. This may result in deduction of the deposit and removal, without any compensation taking place.

Visit

Of course it is allowed to receive visitors in the villa. Staying overnight is not permitted without the express permission of the landlord or manager. Use of the available facilities such as the swimming pool is only allowed if you are present yourself! Leaving the entrance gate open so that your visitor can enter the site himself is not allowed!

Address

We will pass on the address to you after the booking is final and we have received the payment. We do not provide this information in advance due to the privacy of the owner and possibly other tenants.

Electricity and water supply

Power outages occur very occasionally, even less so. Municipal or regional institutions may decide for various technical reasons to cut off electricity or water for a short period of time. We cannot be held liable for this. A filter system is available for the drinking water supply.

Internet connection

Internet is available in the villa for a fee. We cannot guarantee the speed and quality of the connection. You must bring your own PC or laptop.

Modification or termination

We reserve the right, in extreme cases of force majeure, to dissolve the rental agreement. Think of damage, fire or technical defects.

Noise pollution

We make every effort to deliver the accommodations as good and complete as possible. However, we cannot vouch or be held liable for the environment and / or homes around the rented object with regard to matters such as noise nuisance by neighbors, a renovation and machines.

Liability of the tenant

During the stay in the house, you as a tenant and all accompanying persons are responsible and liable for damage or loss of all goods inside and outside the house. Any damage that was already present at the time of arrival must be reported within 24 hours. After that, it falls under the responsibility of the tenants. We strongly recommend that you take out travel insurance for all persons. We will deduct the damage suffered first from the deposit. The landlord will under no circumstances be responsible for (value) loss and / or damage to property of the tenant and his fellow residents, which are caused by incorrect use of the rented property or the tools made available free of charge.

Booking

We reserve the right, upon receipt of the signed booking form sent to you, to cancel the booking within 10 days of signing without giving any reason.

Termination or modification of the rental agreement by the landlord

The landlord can terminate or change the rental agreement in the following cases:

- a. In the event of non-payment (on time) by the tenant of the rent.
- b. Force majeure, contagious diseases or quarantine measures, war, strike, natural disaster, extraordinary weather conditions, fire, death of landlord / homeowner. All amounts paid by the

tenant minus the deposit will be returned to the tenant within 30 days after termination. Any other damage resulting from the cancellation will not be reimbursed.

c. Due to circumstances of such a nature that rental of the holiday home becomes impossible, such as: theft of inventory, destruction of the holiday home and the unauthorized admission of extra persons. If this is due to the tenant, amounts paid will not be returned.

Cot

On request you can use a cot with mattress, high chair, children's bath, po and toilet seat reducer for a small fee (due to laundry costs linen). The baby linen package consists of a changing tablecloth, pillowcase, bottom sheet, duvet cover and 1 towel per stay.

Extra facilities

In the villa there are various medical means as standard, including a shower / toilet chair self-propelled, shower / toilet chair electrically adjustable, Handi-Move ceiling lift with accessories in the master bedroom and the bathroom, standard tiling size L, high / low beds in the master bedroom, underpassable sink in the main bathroom and a bracket set at the toilet in the main bathroom. Optionally, you can use a misting kit and suction equipment. These tools are available to you at no additional cost.

Various other aids, for example an infusion stand, walker, mobility scooter etc. can be rented by you from various home care organizations of the Costa Blanca. We ask you to treat these tools with the greatest possible care. Despite checks carried out, it is possible that a defect occurs with the devices made available. We ask you to report this directly to us or our administrator, so that a solution can be found as soon as possible. Unfortunately, we cannot give you any guarantees for the term of the repair.

Pets

Only with the express permission of the landlord and mention on the reservation receipt, it is allowed to keep a pet in or around the accommodation. The landlord can impose an increase in the mandatory final cleaning costs of € 40 per pet. Pets are not allowed in the pool!

Smoke Smoking is not allowed in the villa and the pool.

Swimming pool rules

Your safety and that of others is your own responsibility.

Showering before swimming is mandatory.

It is forbidden to use drinking glasses and glass bottles in the swimming pool. Furthermore, we set the obligation that children who cannot swim can only enter the pool under the supervision of their parents and wear inflatable bracelets. Children who are not yet potty trained should wear a swimming diaper. Repair of the damage caused by you or by your family, guests or tenants as a result of violating the rules will be recovered from you.

Cleaning

You must take care of the daily cleaning of your holiday home yourself and deliver the holiday home properly, without leaving behind household waste and / or dirty dishes. In case of leaving both household waste and / or dirty dishes €15, - will be deducted from your paid deposit.

You can use our gas barbecue free of charge. We request that you clean it after use. Any cleaning costs will be passed on (€50 to €75).

Payment for water and electricity

The rental price includes a water consumption of 12 m³ per week. At the end of the rental period, our manager will charge you for extra water and electricity on site according to consumption. We advise you to turn off the air conditioning when you leave the villa to avoid high costs.

For questions or bookings, please contact us.